



# SS Global Technology

## Company Overview

**SS Global Technology** is an emerging **IT-enabled services (ITeS)** company specializing in supporting the U.S. real estate and property management industry. Established in **July 2023**, the company operates from Bangladesh while delivering services tailored to the U.S. market.

The company focuses on integrating **technology, operations, and remote workforce solutions** to streamline property preservation and maintenance processes.

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## Business Nature

SS Global Technology primarily works as a **back-office operations and support partner** for:

- Property Preservation Companies
- Property Management Firms
- Real Estate Service Providers

Its core strength lies in **remote operations management**, enabling clients to reduce costs while maintaining efficiency and quality.

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## Core Services

The company provides a range of IT-enabled and operational services, including:

### 1. Property Preservation Support

- Work order processing
- Vendor coordination
- Maintenance workflow management

### 2. Back-Office Operations

- Data entry and documentation
- CRM management

- Client reporting and updates

### 3. Customer Support Services

- Customer relationship management
- Communication handling
- Issue tracking and resolution

### 4. Virtual Assistance

- Administrative support
  - Task management for U.S.-based operations
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## Mission

To deliver **reliable, cost-effective, and technology-driven solutions** that enhance operational efficiency for clients in the real estate and property maintenance sector.

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## Vision

To become a **global leader in IT-enabled services**, particularly in property management support, by leveraging innovation, skilled manpower, and scalable systems.

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## Operational Model

- **Head Office (Operations):** Dhaka, Bangladesh
- **Market Focus:** United States
- **Service Delivery:** Remote / Offshore support model

This hybrid structure allows the company to offer **high-quality services at competitive pricing**.

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## Key Strengths

- Skilled and growing workforce
- Cost-efficient offshore delivery
- Strong focus on U.S. property management sector

- Scalable service model
  - Exposure to latest industry practices and tools
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## Industry Focus

- Property Preservation
  - Real Estate Operations
  - IT-Enabled Services (ITeS)
  - Remote Workforce Solutions
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## Growth & Opportunities

SS Global Technology is positioned as a **fast-growing outsourcing partner**, providing opportunities for:

- Business expansion into broader real estate services
  - Technology-driven automation
  - Workforce scaling and training in Bangladesh
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## Conclusion

SS Global Technology combines **technology, offshore talent, and industry-specific expertise** to support real estate businesses in the U.S. With a focus on efficiency and innovation, the company is building a strong foundation in the IT-enabled services sector.