

COMPANY PROFILE

Tekvision (BD) Limited

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1. About Us

Tekvision (BD) Limited, commonly known as Tekvision or TVL, is a future-ready technology company offering a comprehensive range of services across the technology sector. We specialize in delivering end-to-end solutions that drive operational excellence, enable digital transformation, and foster technological innovation for businesses of all sizes.

Our core service offerings include Software Development and Innovation, Hardware Maintenance and Support, IT Managed Services, and IT Outsourcing, providing robust and reliable support for day-to-day technology operations. We help organizations evolve through Digital Transformation initiatives, IT Consultancy, and Industry Automation Services, enabling smarter, more agile, and more efficient enterprises.

Tekvision also delivers critical infrastructure solutions such as Data Center and Cloud Hosting, Telecommunication Networks, and Platform Services, ensuring secure, scalable, and seamless connectivity. In addition, our Advanced Technology and Engineering capabilities include Semiconductor and Electronics Manufacturing, along with Data and Analytics Services, helping businesses thrive in a data-driven, high-tech environment.

At Tekvision, we combine deep domain expertise with a bold vision for innovation. We deliver trusted, future-focused technology solutions that drive sustainable growth and digital leadership.

2. Key Milestone & Addresses

We began our operations on June 1, 2025, with our headquarters located in the Korean EPZ, Anwara, Chattogram. We currently deliver services to customers across the Korean EPZ, Chattogram EPZ, and Dhaka EPZ. Below are our office addresses:

Headquarters & Korean EPZ Office

Plot- 25, Block- A

Korean EPZ, Karnaphuli

Chattogram, Bangladesh

Chattogram Office

Chattogram EPZ, South Haliashahar

Chattogram, Bangladesh

Dhaka Office

Dhaka EPZ, Savar

Dhaka, Bangladesh

3. Vision, Mission & Tagline

Vision

To become a trusted partner in the technology sector, delivering secure, scalable, and innovative solutions, first within our affiliated network, then across regional and global markets.

Mission

We exist to unify and elevate the technological functions of our affiliated network companies into a world-class, vendor-grade service organization. We are committed to delivering reliable infrastructure, secure digital platforms, agile software solutions, and innovative factory automation, driven by a customer-centric, compliant, and forward-looking approach. Our mission is to lay a strong foundation for sustainable growth and long-term competitiveness in the broader technology sector.

Tagline

Powering Progress Through Technology

4. Our Services

In Tekvision, we power progress through technology. From enterprise IT solutions to cybersecurity and digital innovation, our service portfolio is designed to help businesses thrive in a connected, data-driven world.

4.1. Customer Success Services

We ensure reliable and responsive IT service delivery, acting as a single point of contact for users. Through continuous improvement and proactive engagement, we drive satisfaction and align IT with business goals.

Key Highlights:

- Centralized IT service desk
- Incident and request handling
- SLA tracking and user feedback
- Regular service reviews
- Continuous performance improvement

4.2. Enterprise Software Applications

We deploy, support, and enhance enterprise applications that run your core operations—ensuring stability, customization, and performance.

What We Offer:

- ERP/SAP implementation and support
- Version and update management
- User training and troubleshooting
- Business-specific customization
- Application integration

4.3. Infrastructure Services

From networks to cloud systems, we design, manage, and support resilient IT environments tailored for enterprise performance and uptime.

4.3.1. Core Infrastructure

- Server, storage & network management
- LAN/WAN and internet configuration
- Cloud and on-premises operations
- Backup, disaster recovery & continuity
- Performance monitoring & patch management

4.3.2. CCTV & Surveillance

- Camera setup and configuration
- System health monitoring
- Video retrieval & troubleshooting
- Regular maintenance and updates

4.3.3. Telephony Solutions

- IP-PBX, VoIP & analog support
- Call routing and IVR configuration
- Device setup and cost optimization

4.3.4. Access & Attendance

- Biometric/RFID system deployment
- Access control and reporting
- HR system integration

4.3.5. Business Email Services

- Managed corporate email setup
- Anti-spam and phishing protection
- Compliance and storage monitoring

4.4. Cybersecurity Services

We safeguard your data and systems with end-to-end security—from threat detection to policy compliance.

Included Services:

- Endpoint protection
- Vulnerability scanning and audits
- Log monitoring and incident detection
- Staff training and awareness
- Compliance with security standards

4.5. Software Engineering & Innovation

From automation to full-scale application development, we turn ideas into powerful digital solutions that drive business value.

4.5.1. Custom Development

- Web and internal tool development
- Workflow automation
- API integrations
- Innovation prototyping

4.5.2. In-house Software Support

- Maintenance of proprietary software products
- Feature enhancement and bug fixes
- Ongoing performance optimization

4.6. Consultancy Services

We offer strategic advisory services to help modernize your IT landscape, optimize investments, and ensure compliance.

How We Help:

- IT strategy and roadmap planning
- Infrastructure and procurement support
- Cloud migration guidance
- Policy development and compliance
- Vendor-agnostic evaluations

5. Our Products

In Tekvision, we develop practical, scalable, and secure technology products that streamline operations and solve real business challenges. Built to serve diverse industries, our product portfolio supports over 70,000 users, empowering organizations to work smarter, faster, and with greater confidence.

From workforce management to healthcare records and digital meal systems, each solution reflects our commitment to user-centric design, operational efficiency, and continuous innovation.

5.1. Human Resource Management System (HRMS)

Our HRMS is designed to manage the complete employee lifecycle—from recruitment to retirement. With powerful automation, self-service features, and real-time reporting, it enhances transparency, efficiency, and employee engagement across organizations.

Key Features:

- Employee data & lifecycle management
- Attendance, leave, income tax and payroll processing
- Provident Fund (PF) management
- Seamless integration with biometric attendance systems
- Performance evaluation and reporting

5.2. Digitalized Lunch Coupon Management System

This intuitive system replaces traditional lunch coupon processes with a fully digital platform. It simplifies daily meal planning, tracking, and reporting for both employees and canteen administrators, reducing waste and improving efficiency.

Key Features:

- Eco-friendly, paperless operations
- Integration with RFID or biometric systems
- Admin portal for canteen partners
- Real-time consumption tracking

Usage analytics and reporting

5.3. Document Archiving & Management System

Our enterprise-grade solution digitizes document management, enabling quick retrieval, secure archiving, and seamless collaboration. Ideal for handling large volumes of records with regulatory compliance in mind.

Key Features:

- Centralized digital repository
- Metadata tagging and smart search
- Role-based access and audit trails
- Multi-format document management

5.4. Medical Record Information System (MRIS)

The MRIS centralizes patient data to support efficient clinical workflows, prompt decision-making, and improved care quality. Built for scale, it ensures secure access to medical records for thousands of users across departments and locations.

Key Features:

- Patient registration and health history
- Diagnostic, treatment, and prescription tracking
- Role-based access for healthcare professionals
- Real-time reporting and analytics
- Data privacy and regulatory compliance

6. Client Base

In line with our vision, Tekvision currently provides IT Management and Support Services to twenty-two distinct legal entities. These are our sister concerns under Youngone Holdings. All of them are based in Bangladesh, with operations across both Dhaka and Chattogram divisions.

Here is the client list:

SL	Client Name	Parent Company
1	Arirang Aviation Ltd.	Youngone Corporation
2	Alpha Product Development Company (BD) Limited	Youngone Corporation
3	Dae-Gu Product Development Company (BD) Limited	Youngone Corporation
4	Evertop Product Development Co. (BD) Limited.	Youngone Corporation
5	Gaya Product Development Co. (BD) Ltd.	Youngone Corporation
6	Korean EPZ (KEPZ) Corporation (BD) Ltd.	Youngone Holdings
7	Karnaphuli Packaging Ind. Ltd.	Youngone Corporation
8	Karnaphuli Polyester Products Company Ltd.	Youngone Corporation
9	Karnaphuli Shoes Industries Ltd.	Youngone Corporation
10	Karnaphuli Sportswear Industries Ltd.	Youngone Corporation
11	Maxpeed Cargo (BD) Limited	Youngone Corporation
12	Sungnam Apparels (BD) Limited	Youngone Corporation
13	Shinhan Emulsion Co. (Bd) Ltd	Youngone Corporation
14	Surma Garment Washing & Finishing Co. Ltd.	Youngone Corporation
15	Titas Sportswear Industries Ltd.	Youngone Corporation
16	Youngone (CEPZ) Ltd.	Youngone Corporation
17	Youngone Garment Accessories Industries Ltd.	Youngone Corporation
18	Youngone Padding (CEPZ) Ltd.	Youngone Corporation
19	Youngone Hi-Tech Sportswear Ind. Ltd.	Youngone Corporation
20	Savar Dyeing & Finishing Ind. Ltd.	Youngone Corporation
21	Sungnam Textile Mills Ltd.	Youngone Corporation
22	Youngone Synthetic Fiber Prod. Ind. Ltd.	Youngone Corporation

7. Details of Human Resources

As of July 2025, Tekvision has a total of 201 team members working across our headquarters and client premises, as per our service agreements and delivery model. Additional information about our human resources is outlined below:

Work Location

Our team is distributed across the Headquarters and client offices in Dhaka and Chattogram EPZs. The approximate distribution is as follows:

Office	Headcount
Headquarter	30%
KEPZ Office	25%
CEPZ Office	30%
DEPZ	15%

Skills & Qualifications

Our workforce comprises skilled professionals with educational backgrounds in IT, Engineering, Business, Management, Accounting, Finance, and other relevant disciplines. Many of our team members also hold industry-recognized certifications aligned with their technical or functional roles. This diverse talent pool includes graduates from both regional and international universities, bringing a well-rounded blend of expertise, practical experience, and global perspectives to our operations.

Team Composition

We maintain a well-structured and balanced team covering a wide range of functions, including:

- Software Development
- Innovation, Research & Development
- IT Infrastructure, Support, and Client Services
- Human Resources & Administration
- Accounting & Finance
- Worker and Non-worker Roles

8. Organizational Structure

Our Tekvision is structured into six core departments, with team members distributed across fifteen specialized sections to ensure efficient delivery of services to our customers. The organizational chart is presented below:

