



TOTAL IT
SOLUTIONS

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Company Profile

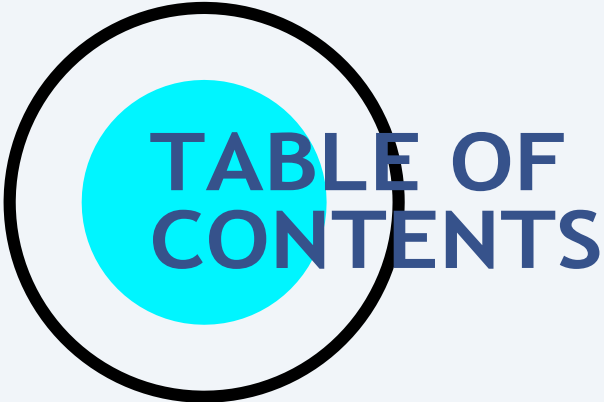
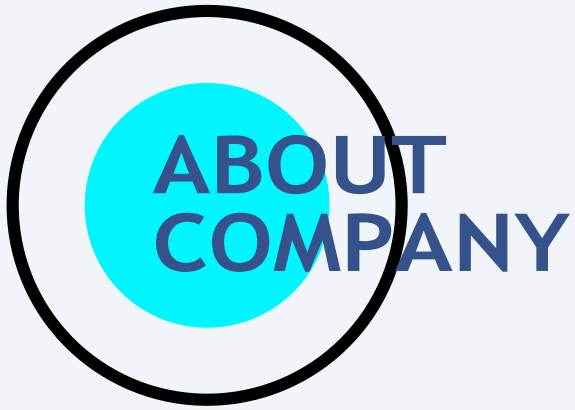


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Total IT Solutions is an international call center and customer support service provider specializing in USA-based customer service operations. We deliver reliable inbound and outbound call handling, customer care, and overseas communication support tailored to global business needs. Our focus is on providing efficient, scalable, and cost-effective solutions that enhance customer satisfaction and strengthen brand reputation for our clients.

Total IT Solutions is a global customer support and call center service provider with a strong focus on USA-based operations. We offer comprehensive overseas call handling, customer relationship management, and technical support services. Our mission is to help businesses improve customer engagement through professional communication, trained agents, and technology-driven support systems. We ensure quality service delivery, operational efficiency.



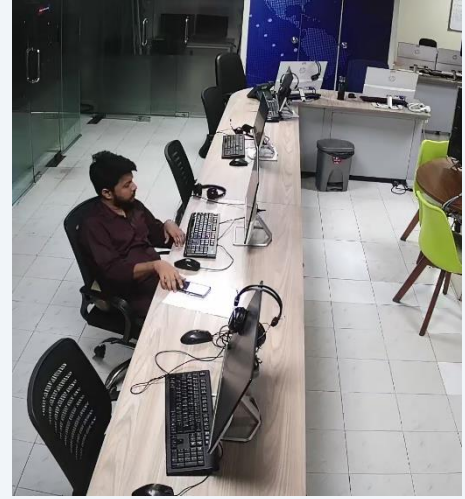


We are proud to lead a team that is passionate about driving innovation and delivering exceptional IT solutions. At Total IT Solutions, we understand that technology is a powerful enabler of business success. Our mission is to provide cutting-edge solutions that help organizations navigate the complexities of the digital world and achieve their goals.

We offer a diverse range of outsourcing services, including Back Office Support, Business Process Outsourcing, Digital Marketing Solutions etc. all tailored to meet the unique needs of our clients. With a focus on reliability, scalability, and performance, we ensure our clients stay ahead in an increasingly competitive market.

Our talented team of experts is the backbone of our success. By combining deep technical expertise with a commitment to customer satisfaction, we are able to deliver results that make a real impact on your business.

As we continue to evolve, we remain dedicated to fostering long-term relationships based on trust and excellence. Thank you for choosing Total IT Solutions as your technology partner. We look forward to contributing to your success and driving the future of innovation together.



Total IT Solutions is a fast-growing IT and BPO firm in Bangladesh that provides satisfactory outsourcing services (e.g., International Call Center Support, back-office support, business process outsourcing, virtual assistance services,), IT-enabled services (e.g., software and app development), and digital marketing solutions (social media management, content writing services) under one roof.

Our Mission

Building trust with customers by providing personalized, cutting-edge IT and BPO solutions.

Our Vision

To be a leading global provider of innovative IT and BPO solutions, driving digital transformation and fostering sustainable growth for businesses worldwide, while contributing to the technological and economic advancement of Bangladesh.



Total IT Solutions provides three types of services to its clients mentioned below:

Customer Support Services

Total IT Solutions is an international call center and customer experience outsourcing company focused on serving USA-based clients. We specialize in overseas customer support, inbound/outbound calling, and relationship management services. Our goal is to bridge businesses with their customers through professional communication, skilled agents, and scalable support infrastructure. We aim to deliver measurable improvements in customer satisfaction, retention, and operational cost efficiency.

IT Enable Services

Total IT Solutions also delivers comprehensive IT-enabled services (ITES), driving digital transformation and innovation for our clients. We offer end-to-end software and application development services, crafting custom solutions that align with business goals and user needs.

Digital Marketing Solution

Our digital marketing solutions—including social media management and content writing services—are designed to strengthen brand presence, engage target audiences, and drive online growth. By integrating technology with strategic execution, we help businesses stay competitive in today's fast-evolving digital landscape.



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OUR CONTACT

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