mevrik

Transform Your Digital Customer Experience

AI-powered Omni-channel Platform for Digital CX, Engagement & Commerce.

mevrik

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90%

of business now wants to use AI for their need

PwC's 2024 Digital Trust Insights

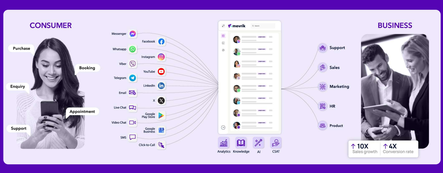
43% of CEOs are exploring AI solutions

39% of CMOs are looing at AI adoption

70% accuracy in tasks completed by AI

What is Mevrik

Mevrik offers a comprehensive **DCX platform**, consolidating various customer engagement tools into one solution, automate customer support, and answer common questions with AI and efficiently manage multiple communication channels from **One Unified Inbox**.



Mevrik DCX

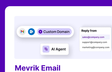
The ultimate hub for digital communications & engagement

Mevrik Chat

Manage multi-channel conversations from one place with AI Assist

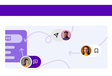
Mevrik Social

Engage and delight your customers on social and beyond



Mevrik Email

Manage multi email accounts through a single inbox with AI Assists.



Mevrik KnowledgeBase

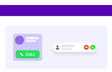
Elevate customer support and empower self-service

Mevrik CRM

Boost sales & customer success with Mevrik CRM's AI-powered insights & automation

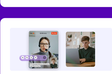
Mevrik CSAT

Get customer feedback through conversational surveys & web links, analyse & make data-driven decisions - with **Mevrik CSAT**.



Mevrik Click-to-call

Drive future-centric voice chat without boundaries



Mevrik Video Chat

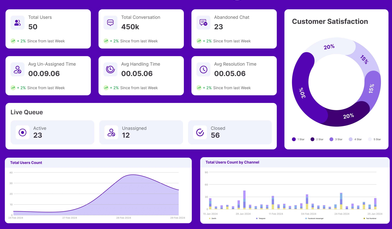
Drive face-to-face interaction on any platform

Mevrik Insights

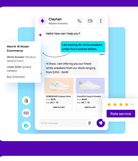
Keep your business on track with all actionable insights

One-click integrations with your existing stack. No change of management needed

Keep your business on track with all actionable insights



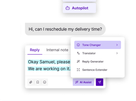
Mevrik AI



AI CHATBOT

Build human-like chatbot with Mevrik AI to Automate your workflows

- Automate conversation & sales
- Make your business available for 24/7
- Engage & Nurture prospects



AI ASSIST & AI AGENT

Enhance Customer Interaction Like Never Before with Mevrik AI

- Sentence extender, Shortener, Tone changer, and Grammar/spell check with AI Assist
- Smart reply suggestions for unknown queries
- Conversation summary & surface-relevant article

Why Choose Mevrik?

- Comprehensive Solution
- Scalability
- Ease of Use
- Data-Driven Insights
- Seamless Integration

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