COMPANY PROFILE
OF
RADISSON DIGITAL TECHNOLOGIES LTD.

COMPANY PROFILE

AT A GLANCE:

Name of the Company	RADISSON DIGITAL TECHNOLOGIES LTD.
Nature of Business	Software Solution and Consultancy Services
Year of Establishment	2011
Registration No.	C-92432/2011 (As per Incorporation Certificate)
Registered As	Private Limited Company
Offices in	Dhaka
Capital: Authorized Capital	Amount Tk. 34,378,467/-
Registration Authority (VAT) Registration No.	000015052
Registration Authority (TIN) Registration No.	665617443643/ Circle-80
Registration for Export (ERC)	R 0107345, Date: 04/07/2011
Membership Certification.	- Bangladesh Association of Software and Information Service (BASIS) - Bangladesh Computer Samity (BCS) - Bangladesh Association of Call Center & Outsourcing (BACCO) - Dhaka Chamber of Commerce & Industry (DCCI) - Bangladesh Telecommunication Regulatory Commission (BTRC) - License from Department of Inspection for Factories and Establishment under Ministry of Labour. Categories- "F''
Quality Certification	ISO 9001:2015 QMS (Design and Development of Software and Information Technology Enabled Services)
Telephone/ Cell	+880-2- 8189301 +880-1711 666 999 & +880-1611 666 999
Company Web Address:	https://www.radissonbd.com/
Email	info@radissonbd.com , radissonmedia2021@yahoo.com

KEY PERSONNEL (MANAGING BODY)

Delowar Hossain Faruk
Chairman

Delowar Hossain Faruk the Chairman of the company is a distinguished and ingenious businessperson in Bangladesh. He has wide knowledge in current trend and situation of international market. He also has extensive knowledge of experience in management. Under his leadership, RADISSON DIGITAL TECHNOLOGIES LTD. sustainability efforts were given outstanding shapes through his unique business concepts and visionary leadership skills.

The overall management of the project will be under the supervision and guidance of Delowar Hossain Faruk. He has higher education and adequate knowledge and long experiences in the management of business organization.

Engr. Mainuddin Ahmed
Managing Director

Engr. Mainuddin Ahmed has long been working with several companies as Managing Director. Under his leadership, the Company commenced its transformational journey, reaching out to customers across the length and breadth of the country.

COMPANY HISTORY

Radisson Digital Technologies Limited is a Bangladeshi IT and software solutions company, which works in the various domains of software, web development and IT solutions and offers robust high quality solutions for wide range of platforms. A few graduate students from Bangladesh were motivated by this theme and dreamt for doing something on their own. They planned to put some footsteps in the IT solutions world. This is how this company started its journey in 2004.

Within a few years of its operations, RADISSON DIGITAL TECHNOLOGIES LTD. have carved a niche for itself in the IT industry and have increased its business by serving fortune 500 companies, government and big corporates. Our solutions are built to focus on increasing the operational efficiency to help have a better view of your business. Founded in 2004, Radisson Digital Technologies has successful records of accomplishment for delivering most innovative and cost-effective technical services to customers in both commercial and Government sectors. At Radisson Technologies, We believe the best way to develop business is through assuring user satisfaction and quality assurance while providing good overall taste.

Radisson Digital Technologies Limited is incorporating new technology to further expand client base and continue to serve clients with a little more than utmost satisfaction.

RADISSON DIGITAL TECHNOLOGIES LTD Innovation offers the most advanced IT solutions, supporting full business cycle: preliminary consulting, system development and deployment, quality assurance and 24x7 supports.

The Company's diversity of technical expertise, its agile responsiveness to custom corporate requirements, and its proven commitment to superior delivery technologies have established it a frontrunner in IT industry.

With a rich experience of over 70+ successful projects, RADISSON DIGITAL TECHNOLOGIES LTD is committed to building long lasting strategic partnerships with its clients to ensure extremely competitive and affordable prices, timely delivery and measurable business results.

Our quality professional services are the key to our success. We understand your business needs and are dedicated to serving your business interest.

Our mission

We aim to help our clients save their valuable time by providing them with an application that is very simple to apply. We guarantee a fast turnaround time, at an affordable price and with desired result. Customer satisfaction is our number 1 priority. Any problems, complaints or comments are welcome.

Broadly speaking, our mission is:

- Successful Customers
- Innovative Solutions
- Happy Employees
- Creating Employees for inside and outside of the country

Our vision

Our vision is to alter the dynamics of the software industry by providing trusted, supportive and quality software development services to clients that view our partnership as a strategic driver for their success. When we take on your project, we take the stewardship of the project with you in the director's seat. As stewards of your project, we consider ourselves successful not when we deliver your final product but when the product meets your business objectives and that is our vision.

Our values

- We believe that efficiency is something that defines the success or failure of any action. We relentlessly strive to gain more efficiency in every work we undertake.
- We strongly believe that honesty and trust are essential for long-term business sustainability. We never compromise with our integrity and always try our best to match customer expectations.
- All our people are part of a congruent team, committed to work together to achieve the goals of the organization under any circumstances. We promote teamwork to ensure resource optimization and efficiency; at the same time, we encourage the employees to express their individuality to promote greater innovation and sharing of ideas.
- We have a diversified office environment. We believe in equal opportunity for all, regardless of age, color, ethnicity or gender.

What we do

We are full cycle software development experts. We offer solutions for all phases of the software development cycle. We bring a broad range of experience to the software development process and work across many platforms including:

- Android application development
- iOS application development
- Web application development
- Enterprise Software Development
- User Interface and User Experience Design
- Cloud migration
- Digital content development

Our a-z service covers every bit of SDLC, whether it is custom software engineering, software testing, system integration, technology consulting, or software support.

Our expertise

Creativity and originality are our keywords we live by. In addition, our professionalism gives it a definite shape in the form of our products & solutions.

Our company is staffed by a large team of extremely talented professionals with a strong background in Information Technology having extensive experience in various modules to meet the rigid standards of quality as demanded in this sector.

An assurance of quality - Our skill sets and tools are the invaluable assets that help us deliver high quality, project realization solutions to our clients. Our technical and design infrastructure give us the advantage to provide cost-effective, robust and scalable solutions.

Our team consists of highly experienced developers, strategists, software analysts and designers who have received impressive feedback for effective execution of projects within their deadlines.

Why Radisson:
- Experience
- Future proof
- Technology coverage
- Innovative
- Complete solution
- Optimum Cost
- Infrastructure

Customer-Focused Web Hosting:
We offer a full range of Web Site hosting services. Our servers operate across UNIX, Linux Platforms. Our servers are state of the art and built with redundancy in mind so that you can be assured that your site will be up and running 24 hours a day 365 days a year. We give our customers full access to our Internet bandwidth. We maintain a high percentage of bandwidth per customer, so that your site never seems "too slow."

PERMANENT OFFICE AT DHAKA AND MANAGEMENT SETUP FOR THE SERVICE:

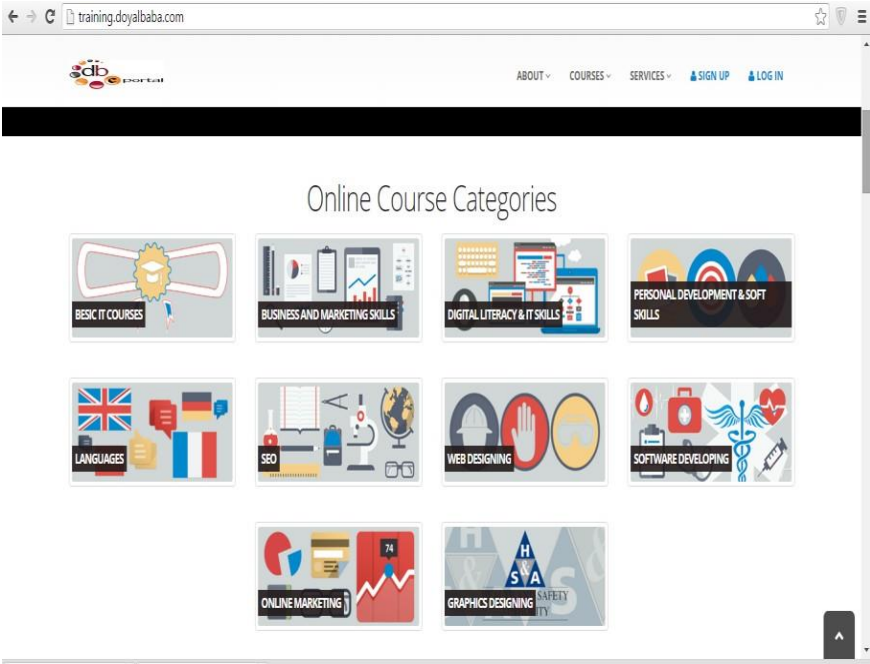| |
|---|
| **Corporate Office:**
RADISSON DIGITAL TECHNOLOGIES LTD
Shah Ali Tower (6th & 7th Floor)
33 Kawran Bazar, Dhaka-1215
Tel: +017116669999
Email: info@radissonbd.com
https://www.radissonbd.com/ |

OUR SERVICES

SL. No.	Service Name	Description
1	**Software Services.**	- Software development - Customized software - Software procurement & commissioning - Database maintenance - Web maintenance - Call Centre - Understanding the details of customer requirements - Orientation to end-users - Feedback from end-users - Software tuning for customers satisfaction - Integrated system for optimum utilization of productivity - Out Sourcing & ICT Training provider
2	**Training Program**	We assess, finalize need, develop and train youth and engage them into development. Ensuring the quality training and demand, we emphasize the unique productivity of youth (both man and woman) and engage them in their field of interest and by assisting them into the significant way path. Radisson Digital Technologies Ltd. has provided training to freelancers for different program/projects which are: - Date Management Application with Backup Solution. - Freelancer to Entrepreneur Development Program of ICT Division - Basic IT training - Software development - Online Marketing - Personal Development & Soft Skill - Graphics Design - Web Design & Development - Journalism training
3	**Call Center Service**	We provide Contact Center Solutions to all the industries that outsource their Customer Care Service considering cost effectiveness of their operations and to concentrate more on their core business. Moreover, we can be of assistance on Payroll Processing, Accounts receivables, Corporate Training, Human Resource Outsourcing, Back Office Support, CRM Development, IT & Technical Support, Customer Acquisition and Retention. Our other range of services includes Document Management, Customer Help Desk, Outbound Support, Software Solutions and many more.

| 4 | **Manpower Out Sourcing & ICT Training provider** | • Overseas Manpower Employment Outsourcing Employment / Payroll Management
• Develops and empower individuals, teams and organizations.
• Provides on-going support and advice.
• Develops programmes, processes and systems that "fit" organizations and meet their needs.
• Provides an emphasis on practical skill development based on proven management theory.
• Is committed to professionalism and excellence.
• Executive Search &Head Hunting Services
• Mass Recruitment (Bulk Recruitment)
• Human Resource Development
• Career Counseling and Salary Surveys |

SL. No.	Service Name	Description
5		• 3D-2D animation • Many more.
6	**Online ticketing Service**	Radisson Digital Technologies Ltd. is a well-known Software company. We give many type of software solution for different companies. We made an online ticketing system, which can make your ticketing system easier and more efficient. It is an automatic system where after inserting the data to database, staff receive through the system. In fact, there is similar system on the internet, but there is no refund method found in the existing system.
7	**GPS Vehicle Tracking Device**	We sell and install all kind of GPS vehicle device. We give all kind of solutions for vehicle device systems. We made our unique software to monitor all vehicles installed by us. We added many new features in our device those are only provided by us.

Financial Capabilities and Track Record:

Profitability potential of the project has been estimated for five years of operation to assess the financial viability of the project. The financial projections include estimation of sales, operating cost, administrative and selling expenses and financial overheads.

Names of Directors who will be responsible for supervising the administrative and technical aspects, both at the implementation and Solutions stages: Delowar Hossain Faruk (Chairman), Engr. Mainuddin Ahmed (Managing Director) and Engr. Md. Habib Ullah (Director) of the company.

Paid –up Capital and shareholding Pattern:

Sl. No	Name	Number of Shareholding	Percentage	Position	Nationality	Degree	Experience in IT Business
1	Delowar Hossain Faruk	24000	31%	Chairman	Bangladeshi (by birth)	M.Sc. in Math	15 Years
2	Engr. Mainuddin Ahmed	8000	20%	Managing Director	Bangladeshi (by birth)	M.Sc. in CSE	15 Years
3	Md. Habib Ullah	8000	49%	Director	Bangladeshi (by birth)	M.Sc. in CSE	15 Years

KEY PRODUCTS OF RADISSON DIGITAL TECHNOLOGIES LTD:

Sl. No	Product Name	Description of Product
1.	**Online Supply Chain ERP "Deepto"**	Online supply chain system "Deepto" is an Online ERP designed for companies doing retail business throughout their countrywide branch networks. Core Modules: Purchase, Inventory, Sales, Collection, Accounts, HR, Reporting, Messaging, Payment, Call Center
2.	**ERP Solution For Newspaper**	Our ERP solution software for newspaper is a project accounting and management software system available for small to big-size companies. The system allows organizations to manage and execute around their projects by increasing visibility and creating accountability. Industries that can use the software include newspaper, marketing, and software development. Beyond Software's mobile app allows users to record time and expenses as they are incurred. • Users can see which projects have resources assigne • How much time has been assigned and how much time each resource has available. • User to make business decisions at every phase of the project. Once projects are completed, results can be measured to the company's specific standards. Through these results, companies can identify patterns and areas of concern. • The web-based system offers a variety of functionalities including core accounting, time tracking, expense tracking, and billing & invoicing
3.	**ERP Solution For Garments**	Our ERP solution For Garments is an accounting solution suitable for midsize businesses to large-scale business across several industry verticals including manufacturing, construction, distribution, and retail. • The solution offers functionality to manage multiple users, locations, inventory workflows or large amounts of transaction data. • Customizable reporting tools that help users analyze data and make informed business decisions. • The solution integrates with Microsoft Excel to expand its reporting capabilities.

Sl. No	Product Name	Description of Product
		- Our solution also offers tools to scan and attach multiple documents including receipts and quotes. - The tool enables businesses to arrange documents into categories and keep track of important accounting files. - The solution also maintains a change log to record changes within each document with the proper date and time stamp. - It also enables businesses to track employee information and ensure necessary regulatory compliance.
4.	**School Management System**	Our school management software is a web-based school administration solution designed to serve small to midsize school and colleges. The product helps track details related to academics, billing, reporting, admissions and people management and library functions, among others. Student Management System is a School and Educational Institution automation system featuring student's personal information, attendance, Teacher/ Faculty information, marking, Grading, Result sheet finalization with all fees and accounts related information of students. Modules: - Academic Information - Student Information - Attendance - Teachers Information - Admission/ Re-admission - Scholarship/ Waiver - Examination and Result - Students Accounts - Financial Accounts - In addition, many more options!
5.	**Point of Sale (POS)**	Our POS software system is all-in-one POS and restaurant management system. Built specifically for foodservice, it is remarkably easy to use. Our customers can easily fulfill orders, update online and in-house menus, and manage staff payroll. With online ordering, advanced real-time reporting and loyalty programs built in, it eliminates the need to juggle multiple vendors and dramatically cuts costs. Modules:

Sl. No	Product Name	Description of Product
		- Sales Management - Customer Management - Products Management - Inventory Management - Purchase & Suppliers Management - Reporting Module - Accounting System - Barcode System
6.	**Human Resource Management Software**	Our human resources management system gives you, your managers, and your employees a single place to manage your entire - HR payroll, benefits, compliance, and more in one online dashboard. - Seamlessly connect your company's payroll, health insurance, paid time off, and other HR systems with our software in just a few seconds without having to change vendors, plans, or pricing. - And if your business doesn't have these things yet, our software can give you quotes and set you up in just a couple of minutes.
7.	**E-Ticket Solution**	Full-scale cloud-based ticketing platform for online presale, marketing, printed tickets and wristbands, social media, and an array of equipment options for selling at the door and scanning tickets. Whether you manage a performing arts center, organize massive festivals, host small events, or you are putting on a fundraiser, you will have everything you need for an easy and successful event through our software.
8.	**Circulation Management Software**	Our software provides our clients 24 x 7 access to their audience database. We are in a "real time" environment, unlike most of our competitors. It allows you to manage your circulation in a much more efficient way because you are working off real numbers, not static numbers from 25 days ago. Some of the features includes Reader Look-ups, Report Queries, Select Queries, Reader Maintenance, and Subscription Center.
9.	**Real Estate Management**	Our Real Estate Management provides cloud-based property management software that allows residential property managers to market and manage their business. This solution includes accounting, leasing, marketing and property management functionality. All property

Sl. No	Product Name	Description of Product
		information can be stored also, allowing users to post vacancies to various sites, including user-owned websites. Users can also download a formatted HTML vacancy-posting package that they can print or manually post to Craigslist. Users can list vacant properties, fill out an online application and run background checks. Our real estate management can automatically populate customized lease agreements, accept payments and collect digital signatures. The payment platform supports e-checks, credit cards and electronic cash payments that residents can submit through an online tenant portal. Other capabilities include vacancy and rent tracking, tenant liability insurance, website building, a rent comparison tool, automatic bill posting, database-wide searching, paperless work order generation, report customization, mobile iPhone access and more.
10.	**Accounting Software Solution**	Our accounting software seamlessly couples core accounting functions such as general ledger, accounts receivables and accounts payable with strong compliance management. Improve business performance, increase financial close efficiency and reduce back-office costs with standardized processes using a single, integrated solution.

Completed/Ongoing project IT/Software/Portal/Training development in Government and Corporate Sector:

Our Delivered/Ongoing Project

No.	Client Name	Project Name	Contract Value	Start date	Delivery Date
1.	ICT Division Address: Agargaon, Dhaka	Freelancer to Entrepreneur Development Project	15,00,960.00	March 2014	June 2015
2.	Learning & Earning Development Project	Basic Outsourcing Training for Journalist	68,60,000.00	05/06/2016	25/08/2016
3.	Department of Telecommunications Address: Tejgaon I/A, Dhaka	Cyber Threat Detection & Responsive Project	58,03,200.00	26/05/2019	28/11/2019
4.	ICT Division	Professional Outsourcing Training and Employment Service for IT/ITES Industry.	15,11,78,230.00	November/ 2016	31/09/207
5.	ICT Division	Sustainable development for women through ICT	4,99,06,941.00	July/2018	April/2019
6.	Teletalk Bangladesh Limited.	Supply, Design, Installation and Integration of Data Ware Housing and Business Intelligence System for Teletalk Bangladesh Limited.	3,85,69,000.65	26 December 2019	27 March 2020
7.	Minimum Wages Board	Supply and installation of Minimum wages Data base software	9,95,000.00	17/01/2021	31/05/2021
8.	Teletalk Bangladesh Limited	Supply, Installation and Testing of Equipment Identity Register (EIR) for Teletalk Bangladesh Limited	1,57,50,000.00	04/07/2021	Ongoing

9.	Bangladesh Telecommunication Regulatory Commission	NEIR system	29,80,53,423.34	05 November, 2020	Ongoing
10.	Business Promotion Council (BPC) BFIDC Building (8th Floor), 73 Motijheel C/A, Dhaka-1000	Development & Installation of System for monitoring, evaluation & impact assessment of training, trainee information's and required database	13,91,040.00	28/02/2022	Ongoing
11.	Project Director Sustainable Coastal and Marine Fisheries Project Room No. 1011 (10th Floor), Department of Fisheries Matshya Bhaban, Ramna, Dhaka-1000	Performance of Services for Preparation of Fishers' Registration Database and Printing and Supply of Machine Readable Fishers' Identify Cards (up to 150,000 Nos.) including Piloting of Smart Cards (10,000 Nos.)	4,54,50,000.00	28/02/2022	Ongoing
12.	Teletalk Bangladesh Limited	Supply and Installation of 420 Sets Battries, 48 Vdc, 400AH Battery sets (1 set=24 sell, 2.2 V per cell) for BTS and Transmission Hub sites in Zone-1 under System Operations Departments.	Lot-1= 11,86,08,694.25 Lot-2= 11,49,96,274.00 Total Value: 23,36,04,968.25	May, 2020	30/06/2021
13. .	Teletalk Bangladesh Limited	Supply and Installation of new Batteries in exchange of Obsolete Batteries For Teletalk Bangladesh Ltd.	6,58,29,600.00	04 November, 2020	Ongoing
14. 15. 5	Teletalk Bangladesh Ltd.	supply and on-site delivery of 128 sets VRLA maintenance free Battery (2v, 500 AH, 24 pcs in each set) with Battery rack and accessories for BTS sites under system operation, Chittogram	4,60,80,000.00	18 November, 2020	Ongoing

16. .	Teletalk Bangladesh Ltd.	Supply and Installation of new Batteries in exchange of obsolete Batteries	6,58,29,600.00	04 November, 2020	Ongoing
17. 8	Teletalk Bangladesh Ltd.	''Supply, Installation and Integration of Gasoline and Diesel Generator Sets for On-grid BTS, Hub and Core Sites.''	5,59,54,025 .00	09/05/2021	Ongoing
18. 9	Telephone Shilpa Sangstha Limited	To Supply, Assemble & Marketing of IT products and IT enabled services with related software	8,10,000,000.00	3 June, 2021	March, 2022
19. 1 4	Bangladesh Telecommunication Company Ltd.	Selection of IPTV service provider to deliver IPTV service through BTCL GPON network	27/06/2021	Ongoing	One time charge 40%, Monthly Recurring Charge (MRC) for IPTV 59%, Monthly Recurring Charge (MRC) for VoD 60%]
20.	Bangladesh Telecommunication Company Ltd.	Procurement of Digital Marketing Services for BTCL.	30/06/2021	Ongoing	34,20,000.00
21.	Daily Sonali Khobor.	Supply and Installation of Management Information System (MIS) along with providing necessary training	9,00,000.00	01 March 2011	31 March 2011
22.	Sigma Systems Private Limited	e-Learning & Virtual Learning Solution Development for Disabled Persons	98,75,780.00	01st December 2012	5th March 2015
23.	HyperTag Limited .	Development, Deployment and Training of e-learning and e-recruitment software with security	16,25,000.00	15/01/2016	01/03/2016
24.	ARCH International	Supply and Installation of ERP solution	60,00,000.00	April 2014	July 2014
25.	Daily Sun	Supply and installation of Project advertisement & circulation management software	40,00,000.00	November 2010	December 2010

No.	Name	Description	Amount	Start Date	End Date
26.	Ta-seen level industries ltd	Supply and installation of Pay roll management system	30,00,000.00	May 2012	June 18, 2012
27.	Sign Point	Supply, Installation of Accounting and Advertisement Software and provided dedicated server.	8,00,000.00	2/03/2012	28/6/2012
28.	Dolancer	ERP Software	32.70 (Lacs)	January, 2012	March, 2012
29.	In-house Development for Online Marketing Place	Blood Pressure, Brain Training, GPS Compass Explorer	75,00,000.00	7th October 2018	9th January 2019
30.	In-house Development for Online Marketing Place	Detox Procrastination Blocker, Net Optimizer, Today In History on This Day, Real Rain Live Wallpaper, Add text to the Photo	90,00,000.00	4th May 2018	6th August 2018
31.	Sangbader Ontorale	Android App Development, App Monetization Strategy an d Training for App Marketing and App usability for 15 Person	5,57,000.00	28/9/2013	24/11/2013
32.	Sonali Khobor	Android App Development, App Monetization Strategy and Training for App Marketing.	5,10,000.00	8/10/2012	10/12/2012
33.	Amader Kagoj	Mobile app development, App Marketing and in house Training.	15,00,000.00	6/10/2012	14/12/2012
34.	Noton Somoy	work order for mobile app development for newspaper	7,15,300.00	6/10/2012	14/12/2012

Completed/Ongoing Outsourcing Manpower/Call Center Project in Government and Corporate Sector:

SL No.	Client Name	Project Name	Contract Signing date	Project Delivery Date	Project Value
		Government			
1.	Teletalk Bangladesh Ltd.	Supply Of Various service type of Manpower for call Agents	November, 2018	Ongoing	1,23,38,723.88 (Per Years)
2.	Bangladesh Telecommunications Company Limited	বিটিসিএল কল সেন্টার পরিচালনার জন্য কল এজেন্ট সেবা সংগ্রহ	12/09/2020	Ongoing	87,02,694.00
3.	Sustainable Coastal and Marine Fisheries Project (SCMFP), Department of Fisheries	Selection of Manpower Supplying firm for Office staff.	(September, 2020)	30 Sep, 2021	10,63,91,327.7
4.	Dhaka Mass Rapid Transit Company Limited,	Staff Outsourcing for Dhaka Mass Rapid Transit Development Project (Line-5): Northern Route.	26 November, 2020)	31 Oct, 2021	8,13,75,950.88
5.	Bangladesh Telecommunication Regulatory Commission	Supply of Office Support Staff, Computer Operator and Driver	31/12/2014	30/11/2015	75,80,000.00
6.	Bangladesh Livestock Research Institute (BLRI)	Supply of outsourcing staff post of Accountant-1, Office Sahayak Cum Computer Operator-1, Lab Technician-5, Driver-1, Lab Attendant-3, Office Sahayak-1	November, 2020	30 June, 2021	11,51,420.00
7.	Esho.com	Supply of Manpower in Call Center Operation.	(November 01, 2015)	(06 November 2018)	82,18,240.00
8.	Priyo Shop	Supply of Manpower in Call Center.	(February 11, 2018)	Ongoing	84,99,500.00
9.	Chaldal.com	Supply of Manpower in Call Center Support.	(November 1, 2016)	Ongoing	87,58,080.00
10.	Dhaka Mass Rapid Transit Company Limited	Services for Dhaka Mass Rapid Transit Development Project (Line-5): Southern Route [PRF].	December, 2020	Ongoing	1,69,24,830.12
11.	Bangladesh Economic Zones Authority (BEZA).	Procurement of Outsourcing Services of 11 (Eleven) Manpower for (BEZA).	21 July, 2020	Ongoing	62,48,762.60
12.	Strengthening Digital Processing of Projects (SDPP). Planning Division, Ministry of Planning,	Outsourcing Firm for Hiring Project Manpower for SDPP Project.	January, 2021	31-03-22	54,33,967.35
13.	Trading Corporation of Bangladesh (TCB)	Providing manpower on outsourcing basis for the project ''Construction of Godowns at Chattogram, Sylhet & Rangpur Regional Offices to increase TCB's Buffer stock Capacity.	February, 2021	Ongoing	39,03,406.76
14.	Buffalo Research and Development Project, Bangladesh Livestock Research Institute	Non-Consulting Service for outsourcing manpower supply	12/04/2021	Ongoing	93,92,796.00
15.	Pilot Project on Tuna and Similar Pelagic Fishing in Deep Sea, Department of Fisheries	Selection of Manpower Supplying Firm for Office staff	26/04/2021	Ongoing	33,84,574.20

SL No.	Client Name	Project Name	Contract Signing date	Project Delivery Date	Project Value
16.	Est. of Dry Fish Processing Industry in Cox's Bazar, BFDC	Selection of Manpower Supplying firm/company for the Est. of Dry Fish Processing Industry in Cox's Bazar Project.	20/05/2021	Ongoing	75,41,896.48
17.	Ministry of Land, Establishment of Digital Land Management System Project.	Procurement of Manpower Supply foe the 4 nos of Driver and 4 nos Office Shayaka (Lot-1).	23/05/2021	Ongoing	20,99,311.20
18.	Dhaka Electric Supply Company Limited (DESCO)	Engagement of Security Service Provider at DESCO premises under Gulshan Zone	02/06/2021	Ongoing	4,24,57,800.00
19.	National Institute of Cancer Research & Hospital	Supply of Outsourcing Manpower	20/06/2021	Ongoing	62,20,368.00
20.	National Institute of Cancer Research & Hospital	Supply of Outsourcing Manpower	28/06/2021	Ongoing	66,56,580.00
21.	National Museum of Science and Technology	Supply of manpower as outsourcing services	21/06/2021	Ongoing	34,98,818.40
22.	Hilsa Development and Management Project, Department of Fisheries, Matsya Bhaban, Ramna	Selection of Manpower Supplying Firm for Office Staffs.	16/08/2021	Ongoing	1,84,75,619.40
23.	Office of the Project Director (SE), RHD, Roads and Highways Department, Sarak Bhaban, Tejgaon, Dhaka	Staff Outsourcing for Support to Improvement of Hatirjhil (Rampura)- Shekherjaiga- Amulia- Demra Road (With link to Tarabo and Chittagong Road) Highway into 4-lanes through PPP	07/09/2021	Ongoing	80,37,820.35
24.	Election Commission Secretariat, Identification System for Enhancing Access to Services (IDEA) Project (2nd Phase), Nirbachan Bhaban, Agergaon.	Selection for Servicing Providing firm Delivery of 80 Personnel for Project Office Operations.	02/09/2021	Ongoing	4,18,14,368.00
25.	Bangladesh Telecommunication Company Limited (BTCL) Annex Building, Sher-e-Bangla Nagar, Dhaka	"বিটিসিএল এর অপটিক্যাল ফাইবার রক্ষণাবেক্ষন, মেরামত ও পরিচালনার জন্য ফাইবার অপটিক জয়েন্টার ও জয়েন্টার সহযোগী সেবা সংগ্রহ"	October 2021	Ongoing	2,24,78,544.00
26.	Secondary Education Development Program Directorate of Secondary and Higher Education, Bangladesh, Dhaka	supply of manpower services through outsourcing basis to the scheme 'Performance Based Grants for Secondary Institution'	November 2021	Ongoing	39,09,402.00
27.	জাতীয় জনসংখ্যা গবেষণা ও প্রশিক্ষণ ইনস্টিটিউট (নিপোর্ট)	আউটসোর্সিং পদ্ধতিতে জনবল সরবরাহ	February 2022	Ongoing	14,35,968.00
28.	Deputy Inspector General, Administration & Development Section, Department of Inspection for Factories and Establishments (DIFE)	Selection of Outsourcing Manpower Supply Firm for engaging of Mali/Gardener=1 Nos and Cleaner=24 Nos (Total=25 Nos) for different Offices of DIFE by Outsourcing process.	February 2022	Ongoing	1,82,60,915.40
29.	Director (Staff & Establishment), Office of the Director General of Bangladesh Post.	Supply of Various types of manpower for postal directorate through Out sourcing, Package-01	March 2022	Ongoing	12,82,50,108.00

SL No.	Client Name	Project Name	Contract Signing date	Project Delivery Date	Project Value
30.	Director (Staff & Establishment), Office of the Director General of Bangladesh Post.	Supply of Various types of manpower for postal directorate through Out sourcing, Package-02.	March 2022	Ongoing	11,54,25,324.00

Skill Matrix:

Programming Languages and Frameworks	Node.js, Express.js, Meteor, Laravel, Hapi, Koa, React, JQuery, Angular.js, Vue.js, Ajax, Djang, Java (JSP, J2EE, Strut, Spring Hibernate, Groovy), Python, Info basic, Joomla, Drupal, Glassfish-Tomcat
Database Platforms	MongoDB, Oracle, MySQL, Cassandra, Hadoop, Redis
DW/BI	Data Warehouse Overview, Oracle BRM, Oracle Discover, Oracle Mediation, Oracle Portal Builder
Web Technologies	Node.js, Express.js, Meteor, Laravel, Hapi, Koa, React, JQuery, Angular.js,Vue.js, Ajax, Django
Mobile Application	Objective-C, Swift, XML, JavaScript , Cocoa, React Native , Android native, React native, Xamarin, Android, iOS, Windows, Pattern recognition, iBeacon, Location based service, Symbian
Web/Application Servers	MS IIS, Apache, Web Sphere, Tomcat, IBM Web logic, ORACLE Fusion Middleware
Visualization & Reporting	Crystal report, VB
Source Control	Git hub, SVN
Content Management Systems, Work flow	Word press, Joomla, Drupal, Magneto, MS SharePoint
Certification	PMP, OCA, CCNA, RHCE, Scrum master

Office Automation	Microsoft Exchange, Mail Server, Microsoft Project Server, Microsoft Share Point and Portal Services

SISTERS CONCERN OF RADISSON DIGITAL TECHNOLOGIES LTD.

SL. NO	Name Of the Concern
1.	Radisson Builders & Housing Ltd.
2.	Radisson Trade International
3.	Radisson Media House
4.	Radisson Computer Training Institute
5.	The Daily Amader Kagoj
6.	Weekly Sangbader Ontorale

PERMANENT OFFICE AT DHAKA AND MANAGEMENT SETUP FOR THE SERVICE:

Corporate Office:
RADISSON DIGITAL TECHNOLOGIES LTD
Shah Ali Tower (6th & 7th Floor)
33 Kawran Bazar, Dhaka-1215
Tel: +017116669999
Email: info@radissonbd.com
https://www.radissonbd.com/

QUALITY CERTIFICATES AWARDED OF RADISSON DIGITAL TECHNOLOGIES LTD:

RADISSON DIGITAL TECHNOLOGIES LTD always gives priorities on quality services. For maintaining international level, quality service RADISSON DIGITAL TECHNOLOGIES LTD has been awarded with some globally accepted quality certificates for development, information security and documentation. Currently RADISSON DIGITAL TECHNOLOGIES LTD has the quality certificates below:

Certificates Awarded to RADISSON DIGITAL TECHNOLOGIES LTD	About the Certificate
ISO 9001:2015 (Quality Management System)	ISO 9001:2015 is the title of a document (Standard) that outlines the requirements an organization must maintain in their quality system for ISO 9001:2015 certification. ISO 9001:2015 is focused on meeting customer expectations and delivering customer satisfaction so organization must pay attention to the customer.

Availability of Key of Adequate number of qualified technical personnel and resources for operation, Maintenance and support of the offered services

The Company's diversity of technical expertise, its agile responsiveness to custom corporate requirements, and its proven commitment to superior delivery technologies have established it a frontrunner in IT industry.

With a rich experience of over 70+ successful projects, RADISSON DIGITAL TECHNOLOGIES LTD is committed to building long lasting strategic partnerships with its clients to ensure extremely competitive and affordable prices, timely delivery and measurable business results.

ORGANIZATIONAL STRUCTURE OF RADISSON DIGITAL TECHNOLOGIES LTD:
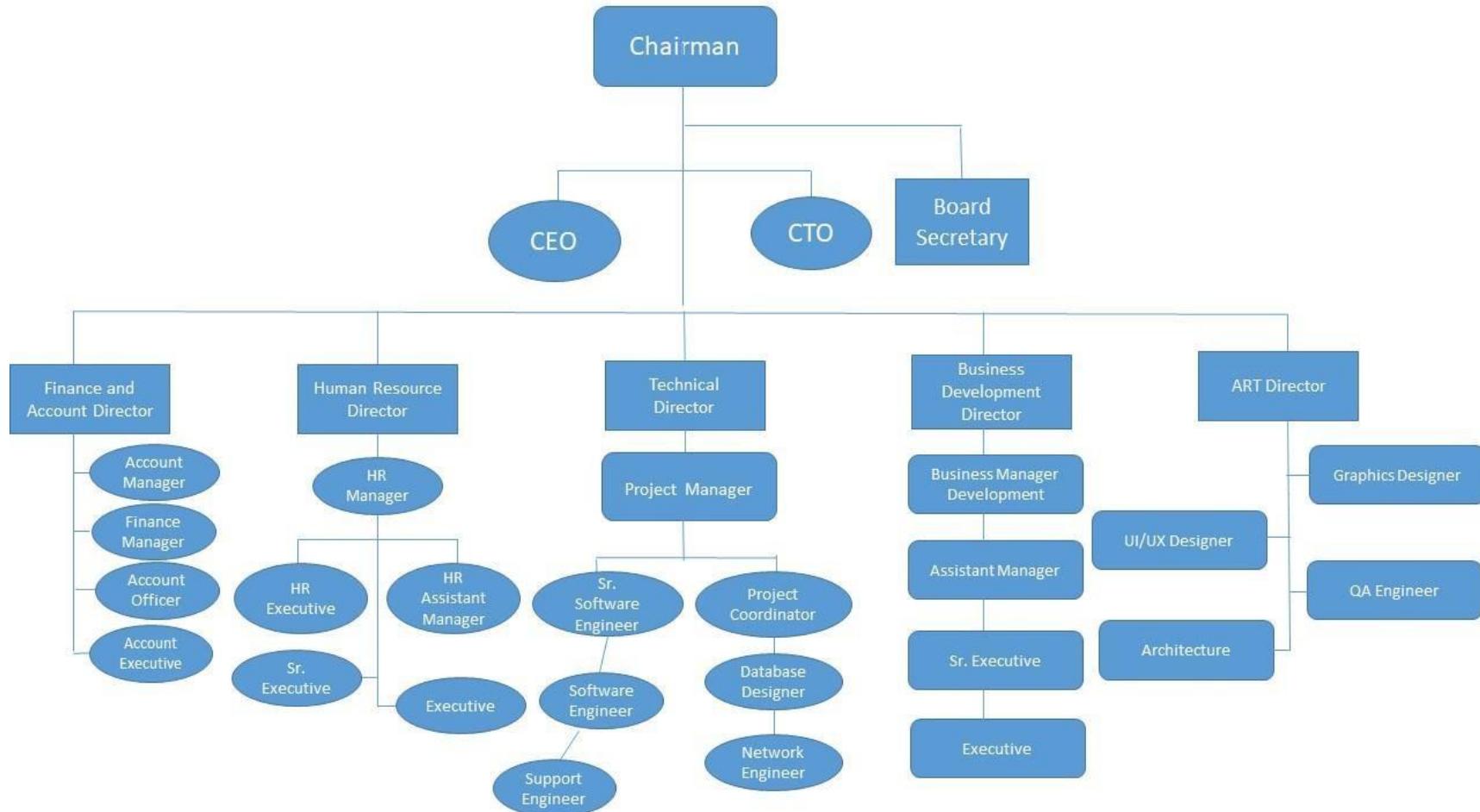
TECHNOLOGY STACK:

SOME MAJOR CLIENTS IN BANGLADESH:

NAME OF THE CLIENT	SOLUTION PROVIDED
	• Supply, Design, Installation and Integration of Data Ware Housing and Business Intelligence System for Teletalk Bangladesh Limited • Supply Of Various service of Internet Protocol Call Centers ☐ Supply and Installation of 420 Sets Batteries, 48 Vdc, 400AH Battery sets (1 set=24 sell, 2.2 V per cell) for BTS and Transmission Hub sites in Zone-1 under System Operations Departments. • 'Supply, Installation and Integration of 250 sets 200 Amp Rectifier System for different BTS sites of Teletalk Network'' • To Supply, Assemble & Marketing of IT products and IT enabled services with related software • Supply, Installation and Integration of Gasoline and Diesel Generator.
	• Supply of Office Support Staff, Computer Operator and Driver
	• Supply of Outsourcing Manpower
	• Outsourcing Firm for Hiring Project Manpower for SDPP Project.

	• Providing manpower on outsourcing basis for the project ''Construction of Godowns at Chattogram, Sylhet & Rangpur Regional Offices to increase TCB's Buffer stock Capacity.
Ministry of Land	• Procurement of Manpower Supply foe the 4 nos of Driver and 4 nos Office Shayaka (Lot-1).
	• Engagement of Security Service Provider at DESCO premises under Gulshan Zone
	• Staff Outsourcing for Support to Improvement of Hatirjhil (Rampura)- Shekherjaiga- Amulia- Demra Road (With link to Tarabo and Chittagong Road) Highway into 4-lanes through PPP
	• Selection for Servicing Providing firm Delivery of 80 Personnel for Project Office Operations.
	• supply of manpower services through outsourcing basis to the scheme 'Performance Based Grants for Secondary Institution'

ICT DIVISION	• The Event of " Freelancer to Entrepreneur Development Program" • Professional Outsourcing Training and Employment Service for IT/ITES Industry • Sustainable development for women through ICT
BTCL দেশ ও মানুষের সেবায়	• বিটিসিএল কল সেন্টার পরিচালনার জন্য কল এজেন্ট সেবা সংগ্রহ" • "বিটিসিএল এর অপটিক্যাল ফাইবার রক্ষণাবেক্ষন, মেরামত ও পরিচালনার জন্য ফাইবার অপটিক জয়েন্টার ও জয়েন্টার সহযোগী সেবা সংগ্রহ"
BTRC	• Supply, Installation and Operation of National Equipment Identity Register (NEIR) System.
লার্নিং এন্ড আর্নিং ডেভেলপমেন্ট প্রকল্প	• Basic Outsourcing Training for Journalist
BANGLADESH ECONOMIC ZONES AUTHORITY	• Procurement of Outsourcing Services of 11 (Eleven) Manpower for (BEZA)
মৎস্য অধিদপ্তর গণপ্রজাতন্ত্রী বাংলাদেশ সরকার	• Selection of Manpower Supplying firm for Office staff. • Selection of Manpower Supplying firm/company for the Est. of Dry Fish Processing Industry in Cox's Bazar Project. • Selection of Manpower Supplying Firm for Office staff • Selection of Manpower Supplying Firm for Office Staffs.
বাংলাদেশ প্রাণিসম্পদ গবেষণা ইনস্টিটিউট BANGLADESH LIVESTOCK RESEARCH INSTITUTE	• Supply of outsourcing staff post of Accountant-1, Office Sahayak Cum Computer Operator-1, Lab Technician-5, Driver-1, Lab Attendant-3, Office Sahayak-1 • Non-Consulting Service for outsourcing manpower supply

	• Staff outsourcing for Dhaka Mass Rapid Transit Development Project, Northern Route (Line-5) • Staff outsourcing for Dhaka Mass Rapid Transit Development Project, Southern Route (Line-5)
	• Manpower for Logistics Services
	• Supply of Manpower in Call Center Support.
	• e-Learning & Virtual Learning Solution Development for Disabled Persons
	• Supply and installation of Project advertisement & circulation management software
	• Android App Development, App Monetization Strategy an d Training for App Marketing and App usability for 15 Person
	• Android App Development, App Monetization Strategy and Training for App Marketing.

ADMINISTRATIVE STRUCTURE OF RADISSON DIGITAL TECHNOLOGIES LTD.

Resource List:

SL No	Name of Resource	Position
1.	CEO	1
2.	Business Development Manager	1
3.	Project Manager	6
4.	Supervisor	10
5.	Quality Assurance	7
6.	IT Executive	2
7.	Agents	140
8.	Corporate Analyst/Advisor	3
9.	System Analyst and Analyst Programmers	4
10.	Programmers and Designers	8
11.	Project Manager	4
12.	Support Engineer	8
13.	Marketing	6
14.	Administration and Accountant	2
15.	Guard and Others Stuff	3
16.	Outsourcing Trainer	40

Total:		**245**

LIST OF LOGISTICS & EQUIPMENT SERVICES:

❐ Office Space:

SL No.	Location	Office Space in Sqft
1.	RADISSON DIGITAL TECHNOLOGIES LTD Shah Ali Tower (**6th & 7th Floor**) 33 Kawran Bazar, Dhaka-1215 Tel: +017116669999 Email: info@radissonbd.com https://www.radissonbd.com/	6600 sft
	Total Space	**6600 sft**

❐ **TRAINING CAPACITY OF RADISSON DIGITAL TECHNOLOGIES LTD:**

SL No.	Unit Name	Capacity
1	Training room 1	30 persons
2	Training room 2	40 persons
3	Training room 3	20 Persons
4	Training room 4	20 Persons

❐ **MEETING CAPACITY:**

Location	Number of Room	Sitting Capacity	Facilities
RADISSON DIGITAL TECHNOLOGIES LTD Shah Ali Tower (6th & 7th Floor) 33 Kawran Bazar, Dhaka-1215	4 (Four)	25 Person Per Room	Projector, Monitor, Conference Room microphone, Digital Board. Chair, Table

LAB FACILITY:

SL No.	Unit Name	Capacity
1	Lab room 1	15 persons

DEVICE/EQUIPMENT/PHYSICAL RESOURCES:

Sl.	Physical Resources available with the company	
	Items	**No. of Devices Available** (approx.)
1.	Desktop Computer	150
2.	Laptop	65
3.	Laser Printer	4
4.	Normal Printer	2
5.	Generator	1
6.	CISCO Router	3
7.	Scanner	4
8.	UPS	28
9.	Line Printer	2
10.	Digital Camera	2
11.	Windows Server	3
12.	Networking Switch	1
13.	Hub	15
14.	Media Converter	50
15.	Telephone Set	4
16.	AC	5
17.	PABX	1
18.	Server	4
19.	Server Equipment's	3
20.	Accessories	1

Sl.	Physical Resources available with the company	
	Items	No. of Devices Available (approx.)
21.	Digital Camera	8
22.	Projector	6
23.	Head Phone	160

☐ **FURNITURE & FIXTURE:**

Sl. No.	Item	Quantity
1	Executive Table	60
2	Computer Table	160
3	Revolving Chair	150
4	Conference Table	2
5	Executive chair	160
6	Sofa Set	4
7	File Cabinet	4

☐ **OFFICE EQUIPMENT:**

Sl. No.	Item	Quantity
1	Television	1
2	Calculator	6
3	Water Filter	2
4	Tea Maker	2
5	Refrigerator	1

☐ **TRANSPORTATION**

Sl. No.	Item	Quantity

| 1 | Micro Buss | 1 |
| 2 | Jeep | 1 |

Availability of Key of Adequate number of qualified technical personnel and resources for operation, Maintenance and support of the offered services

The Company's diversity of technical expertise, its agile responsiveness to custom corporate requirements, and its proven commitment to superior delivery technologies have established it a frontrunner in IT industry.

With a rich experience of over 50+ successful projects, RADISSON DIGITAL TECHNOLOGIES LTD is committed to building long lasting strategic partnerships with its clients to ensure extremely competitive and affordable prices, timely delivery and measurable business results.

SUPPORT AND SERVICES PLAN OF RADISSON DIGITAL TECHNOLOGIES

In order to provide 24X7 Customer support to our client base, we have a pool of trained engineers working round the clock and a dedicated online portal to facilitate interactions. Our engineers are trained on cross-vendor platforms. Our processes have been developed to provide unmatched quality of service to you (our clients), which ensure that your services are always available to your end users.

Facilities of 24X7 support

- Online trouble ticketing
- 24X7 Live Chat, email, phone with our support engineers
- Complete view of history of all support requests
- Automated self-provision tool, which allows customers to change IP/Port and other settings of their software application
- Manage customer account information and get product upgrade/new product notifications

Support service types and mode of services

Support service type will be determines based following factors

- Severity
- Impact
- Urgency
- Cost

Based on above mentioned factors, each support task will be have following level of priority

- Immediate
- High
- Medium
- Low

Immediate

A release containing Immediate-priority changes can contain only Immediate-priority changes. Multiple Immediate-priority changes can be included in the same release, if any change does not delay the release significantly. This constraint minimizes the risk of introducing new defects in the new release of the affected component and allows the adoption of special accelerated procedures for its release. Moreover, it will not force site administrators to deploy lower-priority changes during an emergency update.

High

This will be addressed in a next release of the affected component.

Medium

Solution will be included in next release as per schedule.

Low

There is no target date for addressing this request.

Service desk functionalities

Service desk functionalities includes following stuff

- Online trouble ticketing
- 24X7 Live Chat, email, phone with our support engineers
- Complete view of history of all support requests
- Automated self-provision tool, which allows customers to change IP/Port and other settings of their software application
- Manage customer account information and get product upgrade/new product notifications

QUALITY ASSURANCE PLAN

Project Product	Quality Control Standards	Inputs Include:
Project Schedule Inspection	- Resource allocations do not exceed 100% - Plan is base linedp - All tasks (excluding summary & milestone) have resources assigned - All project phases realistically represented	- Project Plan Document - Project Schedule Standards
Change Management Documentation Review	- CCB minutes are updated weekly with next actions, owners, and due dates - Change Orders are properly documented and contain all necessary impact assessments and approvals - Approved change orders are reflected in the schedule	- Change Management Plan - Change Control Board Guidelines - Project Management Plan - Change and Configuration Management Standards and Guidelines
Risk & Issue Management Documentation Review	- Risks & Issues are properly documented in the tracking tool - Risks & Issues not open greater than 30 days - Risks & Issues properly categorized	- Project Management Plan - Risk & Issue Management Plan
Requirements Traceability Matrix audit	- User requirements are traced to software requirements - Requirements uniquely identified and traced to design document(s)	- Design Standards & Guidelines - Requirements Management Plan

Project Product	Quality Control Standards	Inputs Include:

Test Plan & Use Case Review/Inspection	• Review post-test execution related artifacts including test reports, test results, problem reports, updated requirements verification matrices, etc.
	  • Integration test design exists for every interface
	  • Unit test plan defines coverage requirements
	  • System test design for each software component
	  • Realistic testing & repair work estimates in project schedule
		• Test Standards and Guidelines
		• Test Management Plan & Approach
		• Requirements Management Plan

Design Document Inspection	• Proper template used to create the design • Approvals obtained and documented in the design or a corresponding document • Design free of spelling and grammar errors	• Design Standards & Guidelines • Functional Design Plan
Defect Inspection	• Failed tests are repeated after correction • Defect triage process in use and effective • Defects are categorized per the plan (type, cause, module) • Test anomalies are identified, documented, addressed, and tracked to closure	• Production Support Standards and Guidelines • Test Management Plan • Defect Management Standards & Guidelines

Get in touch with us.

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